

BASIC REQUIREMENTS

Operating System	Requirements
Microsoft Windows	<ul style="list-style-type: none"> Windows XP, Vista, 7, 8
	<ul style="list-style-type: none"> Browser that supports 128-bit strong encryption <ul style="list-style-type: none"> - IE (Internet Explorer) 8 or higher¹ - Firefox 15.0 or higher - Chrome 19.0 or higher - Safari 5 or higher
	<ul style="list-style-type: none"> Java 1.2 (version 7)
	<ul style="list-style-type: none"> Adobe Flash (latest version)²
	<ul style="list-style-type: none"> PDF Reader (eg. Adobe PDF)³
	<ul style="list-style-type: none"> Third-party cookies enabled⁴. May not be default setting. See p. 2 for guidance in changing settings.
Mac	<ul style="list-style-type: none"> Mac OS X
	<ul style="list-style-type: none"> Browser that supports 128-bit strong encryption <ul style="list-style-type: none"> - Safari 5 - Firefox 15.0 - Chrome 19.0
	<ul style="list-style-type: none"> Java
	<ul style="list-style-type: none"> PDF Reader (eg. Adobe PDF)²

Tablet and smartphone users please note, while most of the site will function normally, some functions may not be operational on tablets and mobile devices at this time.

¹ "Compatibility View" must remain in its default disabled setting. See p. 3 for more information.

² Required for viewing your online bank statements.

³ Any compatible PDF viewer will suffice. For some operating systems (e.g. Mac OS X) and for some browsers (e.g. Google Chrome) PDF viewing capabilities are available "out-of-the-box" without the need to install additional software. If a native PDF viewer is not available for a user, Adobe Acrobat Reader is recommended.

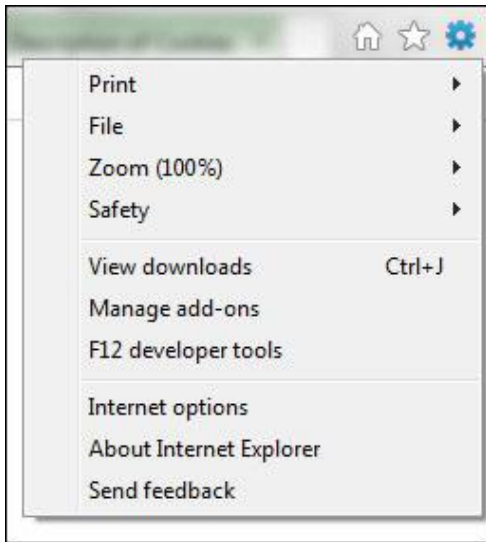
⁴ Blocking 3rd party cookies will cause parts of online banking, billpay and other third-party services to function incorrectly.

BROWSER CONFIGURATION

Internet Explorer¹

In order to protect your personal information and security, Fieldpoint Private employs a third-party firm to verify user identities. This security requires certain browser settings in order for the Web site to function properly.

1. Click on the **Tools** menu and Select **Internet Options**

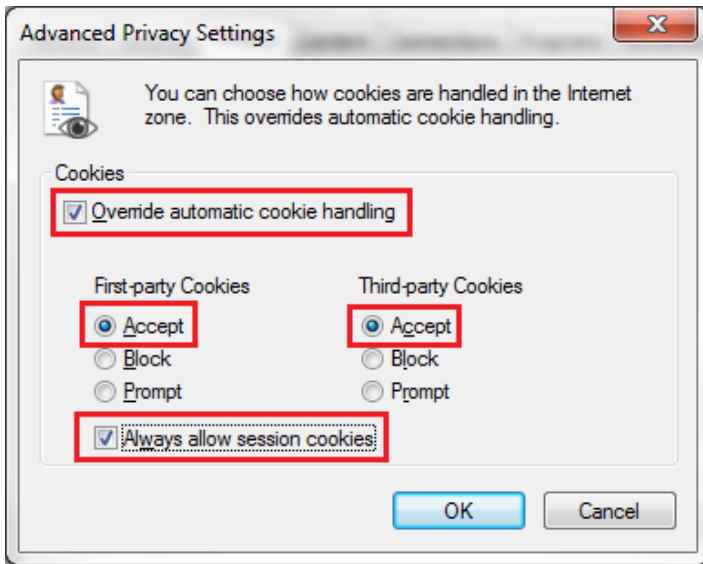


2. Select the **Privacy Tab**,



¹ Compatibility Mode is not supported. See p. 3 for settings in your browser.

3. Click on **Advanced**
- Override automatic cookie handling
 - Accept - First and Third-party cookies



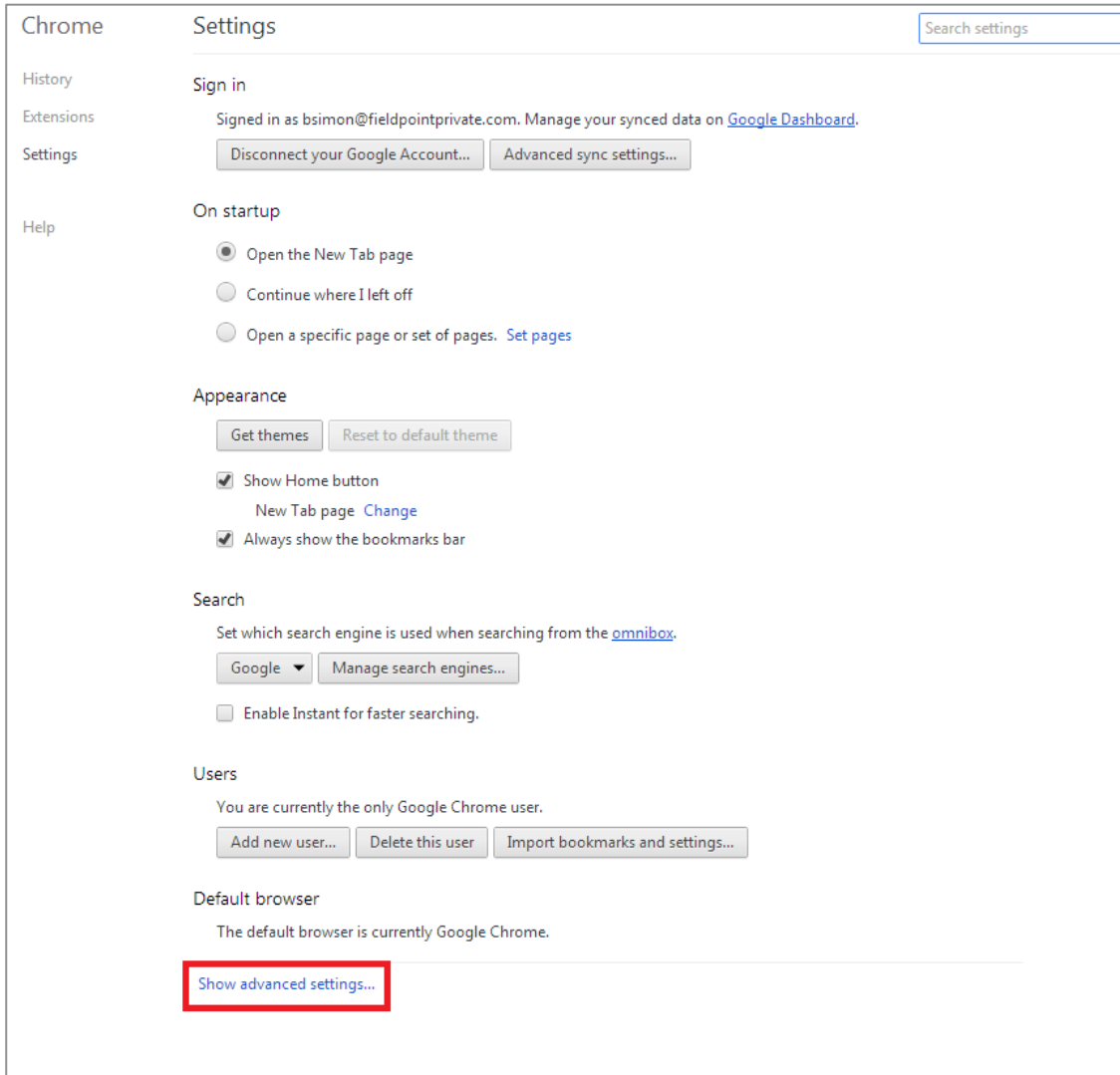
4. Check that **Compatibility Mode** is turned off
- If on, this will cause images to not appear, menus to appear out of place, and text boxes to be distorted.
 - Icon location in IE 9 and 10:

 - Icon location in IE 8:

 - Compatibility mode on : 
 - Compatibility mode off: 

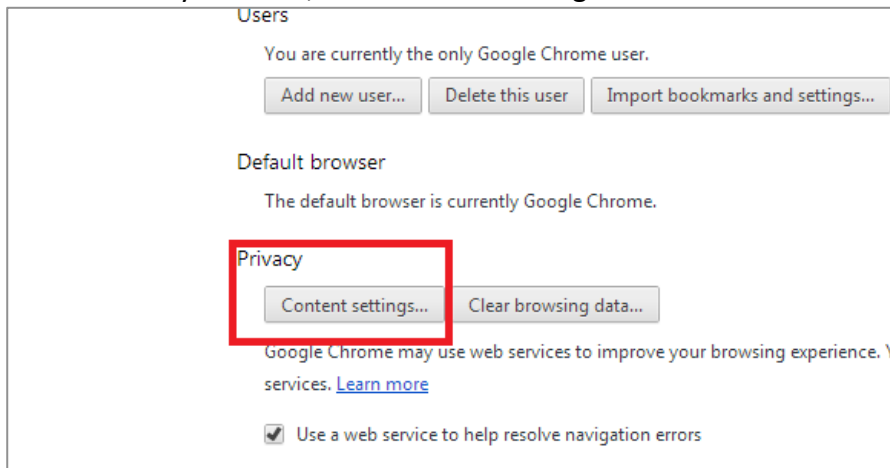
Google Chrome

1. Click the Chrome menu icon  (top right-hand side of the window).
2. Select **Settings**.
3. Near the bottom of the page, click **Show advanced settings**.

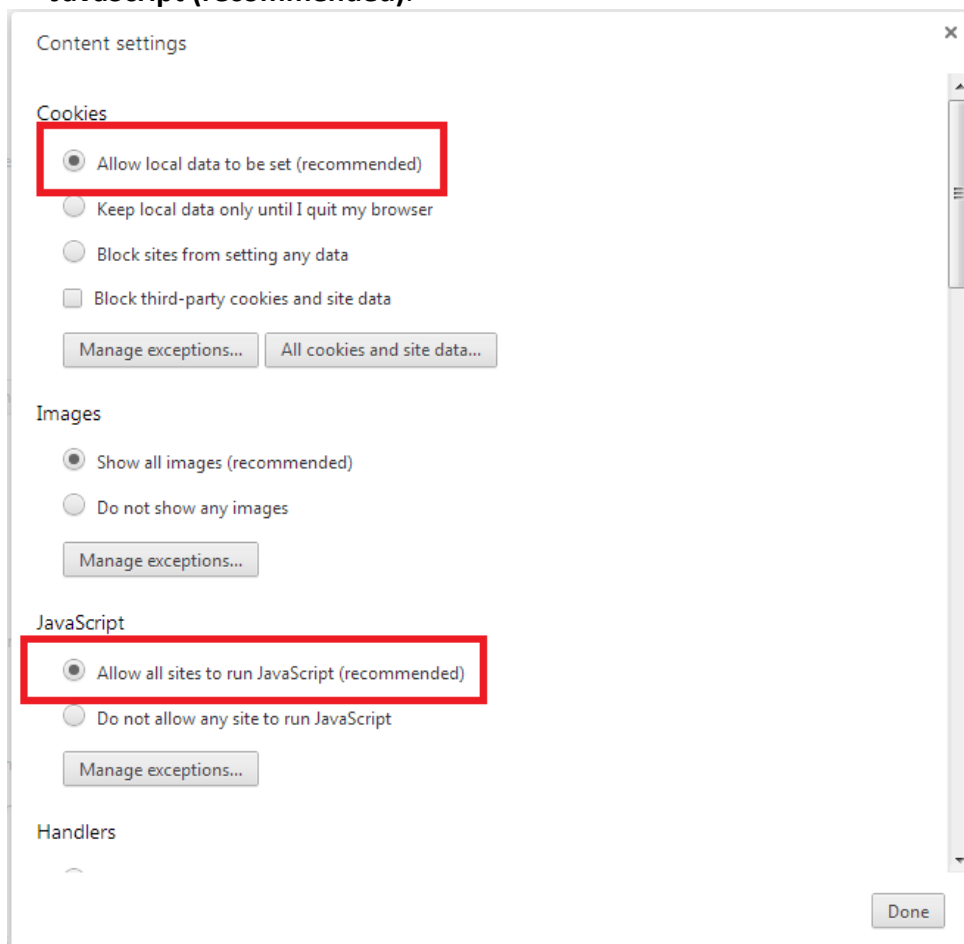


The screenshot shows the Google Chrome Settings page. The left sidebar contains links for History, Extensions, Settings, and Help. The main content area is titled 'Settings' and includes a search bar. The 'Sign in' section shows the user is signed in as bsimon@fieldpointprivate.com. The 'On startup' section has three radio button options: 'Open the New Tab page' (selected), 'Continue where I left off', and 'Open a specific page or set of pages'. The 'Appearance' section includes buttons for 'Get themes' and 'Reset to default theme', and checkboxes for 'Show Home button' and 'Always show the bookmarks bar'. The 'Search' section has a dropdown menu set to 'Google' and an 'Enable Instant for faster searching' checkbox. The 'Users' section shows the user is the only Google Chrome user. The 'Default browser' section shows Google Chrome is the default. At the bottom, the 'Show advanced settings...' button is highlighted with a red box.

4. In the “Privacy” section, click Content settings.

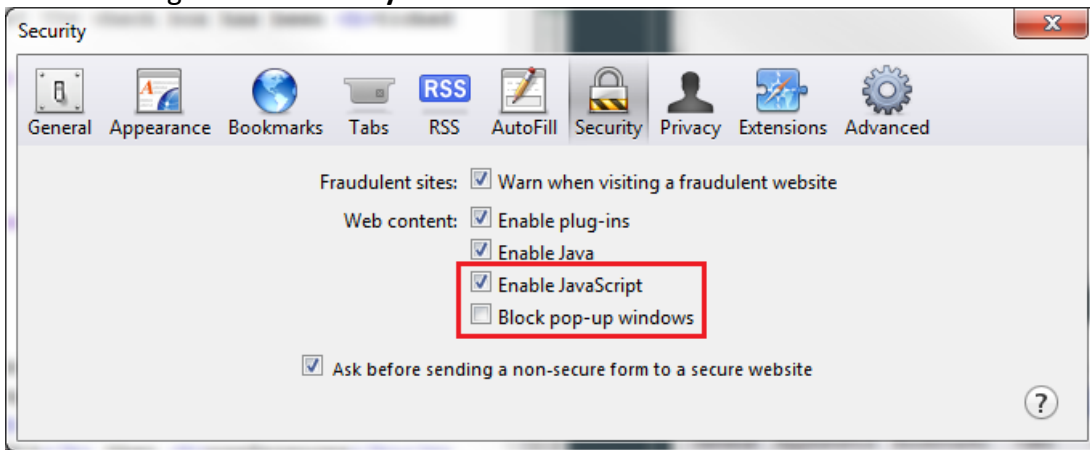


5. To enable cookies, select **Allow local data to be set (recommended)** and **Allow all sites to run JavaScript (recommended)**.

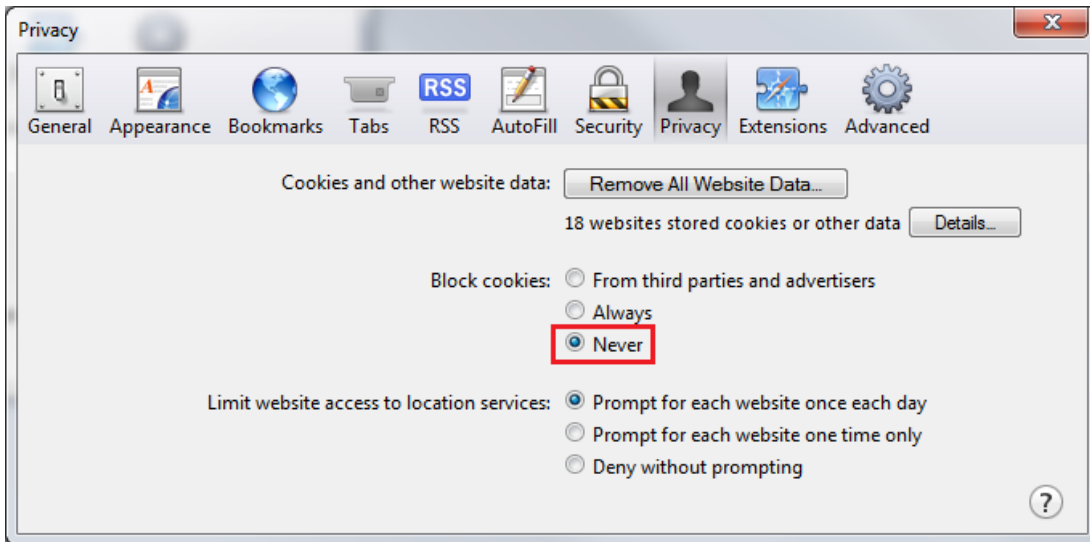


Safari on Windows

1. Click on the “**Cog**” icon in Safari.
2. Click **Preferences...**
3. Change to the **Security tab**.



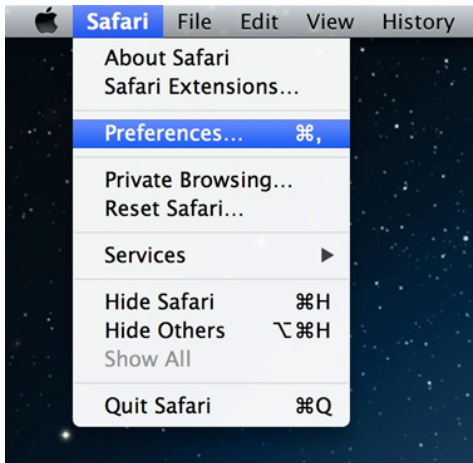
4. Select **Enable JavaScript**
5. Select **Privacy Tab**, then, under the **Block Cookies** section, select **Never**



6. Close this box using the “X” in upper right corner.
7. Shut down all Safari windows and then re-open Safari.

Safari on Mac

1. Choose **Safari** from the menu bar and select **Preferences**



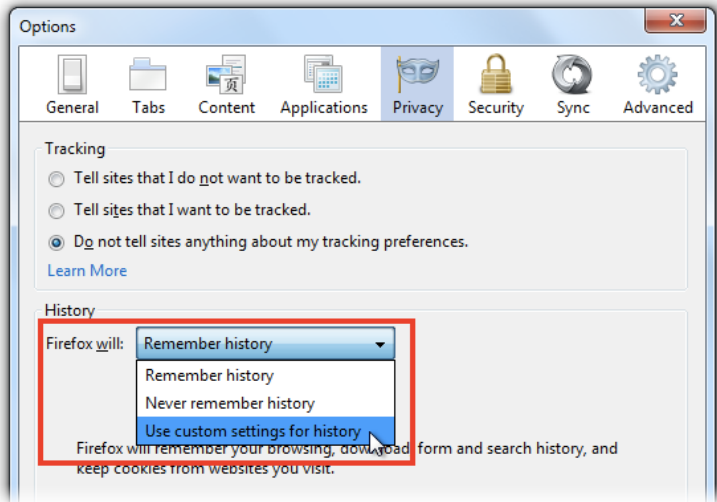
2. Click on **Privacy**.



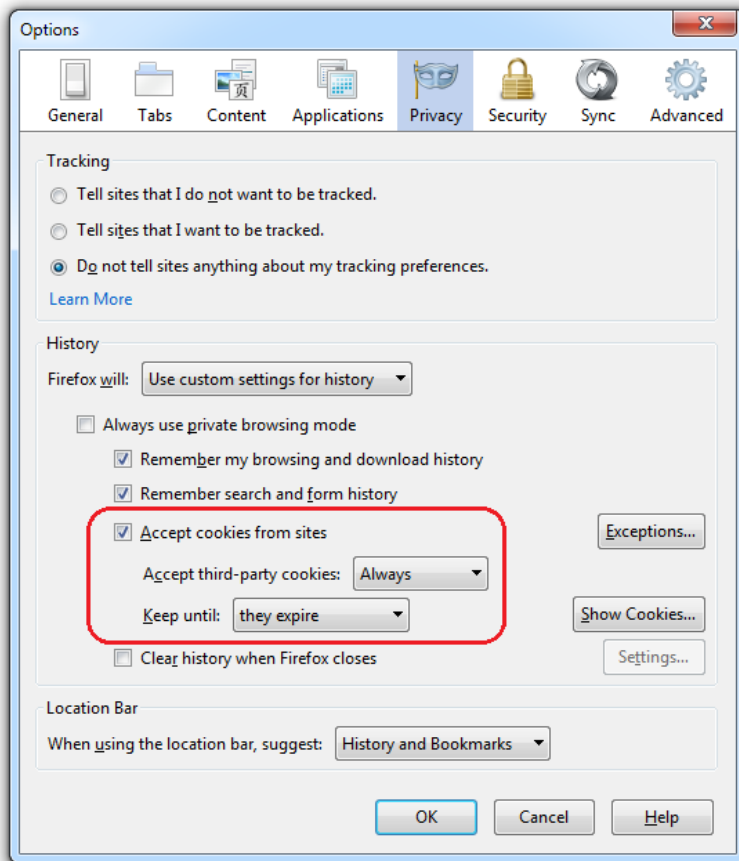
3. In the "Block cookies" section, specify if and when Safari should accept cookies from websites.
4. **QUIT** Safari and re-open.

Firefox

1. At the top of the Firefox window, click on the **Tools** menu and then select **Options**.
2. Select the **Privacy** panel and for “Firefox will,” select **Use custom settings for history**.



3. Choose how long cookies are allowed to be stored:



OTHER CONSIDERATIONS AND SETTINGS

Rapid Release Schedule

Web browsers (eg. Internet Explorer, Google Chrome, Safari), as well as Java and Adobe products (Flash, PDF) are released on rapid release schedules, which means new revisions are released between new versions of the Fieldpoint site and our application partners. Because it is unlikely that these releases will negatively affect Fieldpoint's offerings, we do not test every release against the site and its supporting functions. When testing a consumer release, Fieldpoint's Private's Quality Assurance teams will test the offering in the latest available version of the browser at time of the release to ensure that the experience is optimized for that version of the browser.

Operating Systems

Unless otherwise noted, a designation of supported applies to any browser/operating system combination that is supported by the browser vendor. All system specifications required by browser or operating system vendors must be satisfied.

Operating System Patch Releases

Due to the unpredictable and sporadic nature of operating system patches, issues relating to operating system/browser conflicts will be handled on a case-by-case basis. When formal patches are released by an operating system vendor that impact supported browsers, Fieldpoint Private will evaluate any issues and/or potential workarounds within a reasonable amount of time.

Embedded Browsers

Some popular browsers may be embedded into various online services. For example, America Online (AOL) currently uses Internet Explorer within its desktop software application. Users should consider these browsers to be unsupported, as we do not test them in embedded environments.

Mobile and Tablet Browsers

While most of the site will function normally on tablet computers and smartphones, some functions are not operational on such devices at this time.

BROWSER SUPPORT POLICY UPDATES

Adoption of New Browsers

Our goal is to support as many of your customers/members as possible and to help maintain security during their online sessions. We review industry browser usage trends, browser capabilities and security information when deciding which browsers to consider certified or supported. We also utilize browser usage data collected by our own solutions and focus our efforts on supporting those browsers that are most secure and have the highest market demand.

Discontinuation of Browser Support

From time-to-time, security considerations and functionality limitations may cause us to discontinue support for certain browsers.