



In common with many other banks, we've recently become aware of a phone scam in which fraudsters impersonate bank representatives in an attempt to obtain personal or account information.

While we may occasionally ask you to confirm limited details we will never:

- Ask for your full account number or social security number
- Request your online banking login or password
- Pressure you to act urgently
- Ask for personal or account information by email, text or fax

**Your safety comes first.** If you ever feel unsure about a call, you are encouraged to:

- Ask for the representative's name
- Hang up and call us back on our main number 203.413.9300
- Request to be connected to that representative or confirm the reason for the call with a verified member of our team

This simple step helps ensure you're speaking with a genuine member of our team.

If you believe you may have received a suspicious call or shared information with someone impersonating our staff, please contact us right away.

#### **Contact Us**

203.413.9300

[clientservice@fieldpointprivate.com](mailto:clientservice@fieldpointprivate.com)

Thank you for helping us keep your information secure.